Essential communication skills to build and sustain high-performing teams

When it comes to building a high-performing team and embedding a positive culture, the way team members communicate with each other is key to success.

Poor communication can be at the root of:

- Costly workplace disputes and grievances
- Disengaged staff
- Low productivity
- High staff turnover

Act now if you want to:

- Establish and embed a collaborative, inclusive team culture
- Identify and eliminate destructive toxic behaviours
- Harness the diverse perspectives of your team
- Improve performance management
- Minimise conflict and efficiently resolve disputes
- Boost productivity and improve staff retention

Our highly interactive one-day course is designed for anyone who manages people or is about to take up their first management position, and for organisations who want to focus as a mixed group.

For more information or to make an enquiry, scan the QR code or visit workinharmony.uk/communications-training-managers

Contact Nicole on 07754 044373 or
workingtogether@noothinking.co.uk

Contact Claire on 07802 290910 or
claire.jarvis@workinharmony.uk

CPD CERTIFIED
The CPD Certification Service

Feedback from previous course participants:

"The course would be helpful for anyone, even if not in a leadership role, to ensure better practice and ways of working"

"Extremely useful and I will definitely be applying what I learned"

"Helps you stop and think/reflect on things that you never have the time to think about. Lots of fun and opportunities to explore and learn"

"As a manager, I could relate to a lot of the issues and scenarios. Managers and team leaders need to know how to communicate effectively"

"The facilitators were great. They work together really well, bouncing off each other"

"Informative but fun"

"Practical. Valuable"

"Overall the training was excellent"

About Nicole Godetz

A former executive headteacher and now management consultant, Nicole brings a breadth of experience as a Coaching Expert and Project Manager with proven expertise in training, mediation, stakeholder engagement, logistics, facilitation, review and change management. She is highly recognised as an open and honest communicator, using intuitive listening skills and acute emotional intelligence.

Nicole specialises in improving the working practices and, in turn, the performance of individuals, schools, businesses and organisations. “A supportive, insightful and motivating facilitator” committed to getting the best out of all individuals and driving a strong, collaborative mentality to bring teams together and encourage reflective thinking through her consultancy, Noo Thinking.

About Claire Jarvis

A former Director of Communications and Executive Management Board member of Siemens plc, Claire has a deep understanding of team dynamics, culture and communications.

An experienced facilitator, she is also a trained team relationship coach and workplace mediator who now focuses on supporting organisations to build engaged, high-performing teams through her business, Work in Harmony Ltd.

Course Leaders

Experienced consultants Nicole Godetz and Claire Jarvis have teamed up to co-design and deliver this interactive course face to face or virtually.

Nicole and Claire form a powerful partnership with their considerable knowledge and expertise gained from leading teams in different sectors, as well as their respective skills in communication, facilitation, coaching and mediation.